SUSTAINABILITY REPORT
FY2016 UPDATE

GLOBAL NETWORK
9,600 airport and neighborhood locations in more than 85 countries and territories

MORE THAN
$20.9 billion in annual revenue*

GLOBAL FLEET
1.9 million*

GLOBAL WORKFORCE
97,000 employees**

*includes affiliate Enterprise Fleet Management
**employed by Enterprise Holdings and its network of independent regional subsidiaries

KEY PERFORMANCE INDICATORS

50 MILLION TREE PLEDGE
11 million trees planted since 2006

FLEET EFFICIENCY
49% of the U.S. and Canadian fleet averages 32 mpg or better

SUSTAINABLE CONSTRUCTION
66% of the U.S. and Canadian fleet averages 28 mpg or better

Thousands of sustainable construction projects completed since FY2010

Oil re-recycling and re-refining remains one of sustainability’s greatest stories. Enterprise Holdings is at the forefront of embracing and championing this very effective way to manage oil as a renewable resource and is clearly out in front within the rental fleet industry.

MARK BOULDIN
PRESIDENT,
KLEEN PERFORMANCE PRODUCTS
JUNE 2016

PRODUCT LIFECYCLE: Enterprise Holdings and oil recycling partner Safety-Kleen reached a significant milestone with more than 5 million gallons of used motor oil being collected, re-refined and then reused at Enterprise’s airport service centers since 2009. Through this effort, we have avoided more than 54,000 metric tons of greenhouse gas emissions over seven years.
As the operator of the world’s largest fleet, Enterprise Holdings is uniquely positioned to introduce new technologies and ways to move people forward. Through our investment in urban mobility services and alternative fuels, we’re supporting and shaping long-term, sustainable transportation alternatives for the world’s driving public.

“Many drivers experience new automotive technologies for the first time in rental vehicles ... I have no doubt that the U.S. car rental industry will be an early adopter and will be able to help introduce autonomous driving technology to millions of consumers – just as we have done with anti-lock braking, stop-start technology, hybrid electric vehicles and all of the other new technologies that are introduced every year.

SUSAN LOMBARDO
SENIOR VICE PRESIDENT OF VEHICLE ACQUISITION, ENTERPRISE HOLDINGS INC.
WOMEN’S INDUSTRY NETWORK (WIN) CONFERENCE
MAY 2016

URBAN MOBILITY: Enterprise Rideshare grew with the acquisition of national vanpooling service, vRide. The addition of vRide’s ridesharing platform has expanded Enterprise customers’ access to vanpooling services across the country.

Verizon awarded Enterprise its 2016 Green/Sustainability supplier recognition award for a partnership that increased carpooling at corporate locations. Since incorporating Zimride by Enterprise as part of the Verizon Commuter Connections program, participation skyrocketed to include more than 118 Verizon locations in 32 states, helping employees avoid more than 300,000 pounds of carbon emissions.

Enterprise added 14 new Chevrolet Volt plug-in cars to our Orlando fleet as part of the Drive Electric Orlando coalition – offering even more opportunities for vacationers to take electric vehicles for a test drive.

FUTURE FUELS: The Enterprise Rent-A-Car Institute for Renewable Fuels at the Danforth Plant Science Center established a new partnership with the U.S. Department of Energy to study biofuel potential in sorghum and grass plants. Additionally, the Institute licensed two new technologies for use by companies producing biofuel.

OFFSETTING THE IMPACT: Since FY2009 Enterprise, National and Alamo customers have been able to minimize the impact of their vehicle rental by purchasing carbon offsets that support renewable energy projects. Working in partnership with TerraPass in the U.S. and Canada, and ClimateCare in the UK, customers have cumulatively offset more than 163,000 metric tonnes of carbon. Based on U.S. Environmental Protection Agency (EPA) standards, that’s equivalent to saving 18.3 million gallons of gasoline and 377,410 barrels of oil.
COMMUNITIES

Enterprise Holdings and its regional subsidiaries have a steadfast commitment to serve the communities where customers and employees live and work. Whether through charitable activities, service, biodiversity initiatives or disaster relief response, we invest in activities that promote community growth and prosperity.

PHILANTHROPY. In FY2016, Enterprise employees in Flint, Michigan, went beyond the call of duty, working in partnership with Allstate Insurance and the local emergency operations team to distribute bottled water to those in need. The Enterprise Rent-A-Car Foundation also donated more than $2.25 million to the American Red Cross and the Canadian Red Cross to support disaster relief efforts around the world. In addition, the Foundation funded another 1 million tree plantings in 2016, for a cumulative total of 11 million trees to date.

As a global organization, we understand how important the Red Cross is to people and organizations across the world. We continue to support its efforts to provide comfort and care to communities during their times of need.

CAROLYN KINDLE BETZ
VICE PRESIDENT AND EXECUTIVE DIRECTOR,
ENTERPRISE HOLDINGS FOUNDATION
MAY 2016

In May 2016, employees planted trees in France’s Landes Forest as part of Enterprise’s 50 Million Tree Pledge. Other 2016 plantings include California, Colorado, Florida, Germany, Manitoba, Michigan, New Mexico, Spain, Texas and the UK.

$27.3 million
given in FY2016 by the
Enterprise Holdings Foundation

89% of grants fulfill employee requests

47% HEALTH AND HUMAN SERVICES
22% PUBLIC / SOCIAL BENEFITS
12% EDUCATION
6% ENVIRONMENTAL / WILDLIFE
6% DISASTER RELIEF
4% MILITARY
2% ARTS
1% OTHER

Combined All Countries Currencies into USD
VALUES & CULTURE

The hallmark of Enterprise’s approach to sustainability is managing for the long term and helping to ensure the viability of the passenger vehicle today and tomorrow.

SUPPLY CHAIN MANAGEMENT: Enterprise partners with suppliers who share our values and our commitment to uphold the highest standards, aligned with our Supplier Code of Conduct. In FY2016, we also partnered with more than 6,700 companies that are at least 51 percent diverse supplier-owned, accounting for more than 31 percent of our U.S. supplier spend.

INNOVATION: Enterprise Holdings’ affiliate, Enterprise Fleet Management, was a Gold Stevie® Award winner in the category of “Most Innovative Company of the Year – Up to 2,500 Employees” for the 2016 American Business Awards. In addition, Enterprise Fleet Management was recognized as a finalist in the 2016 InformationWeek “Elite 100,” which honors U.S. companies for setting the bar on innovative and creative IT programs that improve business operations.

PEOPLE

In FY2016, Enterprise Holdings and its network of independent regional subsidiaries and franchise locations were widely recognized for efforts to build a diverse and engaged workforce.

NO. 1 ENTRY LEVEL EMPLOYER
from CollegeGrad.com

WORKFORCE 100
from Workforce Magazine

CANDIDATE EXPERIENCE AWARD
from Talent Board in North America and EMEA

GOLD LEARNING ELITE ORGANIZATION
from Chief Learning Officer magazine

TOP 125
from Training magazine

TOP 50 EMPLOYER FOR WOMEN
from The Times (UK)

MILITARY FRIENDLY EMPLOYER
from Victoria Media, publisher of G.I. Jobs

For more information about Enterprise’s approach to sustainability visit www.enterpriseholdings.com/sustainability