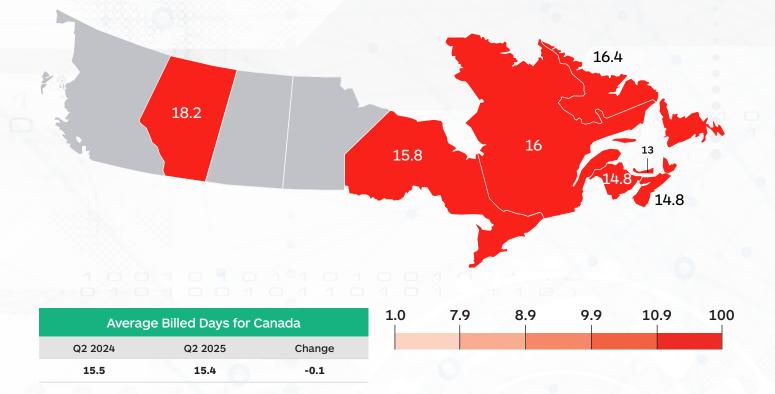
# Canada Average Length of Rental **by Province** Q2 2025



Average Billed Days for Canada by Province			
Province	Q2 2024	Q2 2025	Change
Alberta	17.3	18.2	0.9
New Brunswick	15.2	14.8	04
Newfoundland and Labrador	15.8	16.4	0.6
Nova Scotia	15.9	14.8	-1.1
Ontario	16.4	15.8	-0.6
Prince Edward Island	13.4	13	-0.4
Quebec	15.7	16	0.3

<sup>\*</sup>Source: Enterprise Rent-A-Car. Includes ARMS® Insurance Company Direct Billed Rentals.



<sup>\*</sup>Provincial-level data for the crown carrier provinces of British Columbia, Manitoba, and Saskatchewan is not displayed.

#### Canada Overall

Overall Length of Rental (LOR) was 15.4 days, a 0.1-day decline from Q2 2024. This slight decline is intriguing, as previous quarter-over-quarter declines were larger: -0.9 days in Q1 2025, -1.0 days in Q4 2024, -1.2 days in Q3 2024, and -1.3 days in Q2 2024.

Alberta recorded the highest overall LOR at 18.2 days, a 0.9-day increase. Newfoundland and Labrador followed at 16.4 days, then Quebec at 16.0 days and Ontario at 15.8 days. Prince Edward Island (PEI) had the lowest overall LOR at 13.0 days, with Nova Scotia and New Brunswick next-lowest at 14.8 days each.

Ryan Mandell, Director of Claims Performance for Mitchell International, shared:

"Repair operations in Canada show a notable shift toward greater parts repair (17.4%, up from 16.5%) alongside decreased OEM part utilization (68.6%, down from 70.5%), indicating shops are working harder to repair rather than replace components. Consumers are also shouldering higher costs, with average deductibles climbing to \$534, up \$41 from Q2 2024."

Mandell also noted:

"The average model year of vehicles was 2018.3 in Q2 2025 versus 2017.3 in Q2 2024, indicating the average vehicle age remained consistent."

#### Drivable

Drivable LOR was 12.5 days in Q2 2025, a 0.3-day increase. Alberta had the highest drivable LOR at 15.4 days, up 1.8 days from Q2 2024. Ontario followed at 13.1 days, a 0.2-day decline. PEI recorded the lowest drivable LOR at 9.8 days, with Quebec next at 10.0 days.

## Non-Drivable

Non-drivable LOR remained unchanged at 27.9 days in Q2 2025 compared to Q2 2024.

Newfoundland and Labrador had the highest non-drivable LOR at 37.4 days, a 1.7-day increase, followed by Alberta at 34.6 days, PEI at 31.9 days, and Nova Scotia at 30.2 days. Quebec recorded the lowest non-drivable LOR at 23.3 days, a 0.9-day increase from Q2 2024. Ontario was next lowest at 26.7 days, down 0.9 days.

### **Total Loss**

LOR for rentals associated with total loss claims was 20.3 days, a 0.9-day decline from Q2 2024. PEI had the highest total loss LOR at 24.7 days, marking a significant 13.7-day decline from Q2 2024. Alberta and Nova Scotia both reported 20.5 days, followed by Ontario at 20.3 days. Quebec had the lowest total loss LOR at 17.9 days, with New Brunswick next-lowest at 19.3 days—the only two provinces under 20 days.

Mandell remarked:

"In Canada, total loss frequency increased from 20.9% to 22.3% year-over-year, while total loss market values declined by over \$1,000 to \$17,226. This suggests vehicles are being totaled more readily due to lower market values, thus reducing repairable claims volume."

## Summary

While LOR continues to decrease from the post-pandemic, outlying highs, challenging market and economic conditions could have impacts to future results. Enterprise is committed to partnering with insurers, repairers, and suppliers on all the issues impacting repair times and LOR. Through foundational support provided by the Enterprise Mobility Foundation, Enterprise is spearheading the Collision Engineering Career Alliance, designed to address the ongoing worker shortage and increased demand for highly skilled technicians in the collision repair industry.

For more information, visit www.beacollisionengineer.com.

